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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

DRUCILLA COOPER, an individual,

Case No.: 3:13-cv-2870 JSC

Plaintiff,

ADR CERTIFICATION BY PARTIES AND  
COUNSEL

v.

UNITED AIR LINES, INC. and DOES 1  
through 10, inclusive,

Complaint filed: June 21, 2013

Defendants.

Pursuant to Civil L.R. 16-8(b) and ADR L.R. 3-5 (b), each of the undersigned  
certifies that he or she has:

(1) Read the handbook entitled "Dispute Resolution Procedures in the  
Northern District of California" on the Court's ADR Internet site [www.adr.cand.uscourts.gov](http://www.adr.cand.uscourts.gov)  
(Limited printed copies are available from the clerk's office for parties in cases not subject to  
the court's Electronic Case Filing program (ECF) under General Order 45);

(2) Discussed the available dispute resolution options provided by the Court and private entities; and

(3) Considered whether this case might benefit from any of the available dispute resolution options.

Dated: September 5, 2013

By: Stephanie J. Pulcanio  
Stephanie J. Pulcanio  
Senior Counsel  
UNITED AIRLINES, INC.

Dated: September 5, 2013

**MILLER LAW GROUP  
A Professional Corporation**

By: /s/ Tracy Thompson

Tracy Thompson  
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Attorneys for Defendant  
UNITED AIRLINES, INC.

4827-5742-4917, v. 1